

IN THE ABSTRACT:

The Abstract as amended below with a replacement Abstract shows added text with underlining and deleted text with ~~strikethrough~~.

Please AMEND the Abstract, as follows:

In a method for managing product information, warranty information corresponding to a purchased product identification received from a customer-terminal used by a customer is retrieved from a sales information management database, managing the purchased product identification identifying a product that the customer purchased and ~~the warranty information showing a warranty of the product, and then~~ conducting a request process corresponding to a request item indicated from the customer-terminal ~~is conducted~~.